

AUSTRALIA'S LEADING CERTIFIED

# Cleaning Company



**CITY**  
PROPERTY SERVICES  
A CLEAN, GREEN IMAGE



## Introduction



**Our unwavering commitment to customer satisfaction, continuous improvement and excellence of service is at the heart of everything we do.**

City Property Services has been delivering outstanding and cost-efficient commercial cleaning results for over 25 years. We use the latest in cleaning equipment and ensure our jobs are regularly checked by area supervisors for guaranteed consistency and satisfaction on all your commercial cleaning needs.

Our aim at City Property Services is to provide a reliable, quality-based cleaning service that also represents the best value for money. We aim to provide this service with minimal impacts on our ecosystem, and employing environmentally friendly cleaning practices that meet E.P.A. standards. City Property Services has Eco Clean Environmental Certification and Quality Management Systems ISO 9001.

**We service a diverse range of jobs, including contract work & extra jobs at:**

- Licensed clubs and hotels
- Schools, childcare centres and colleges
- Office cleaning and high rises Hospitals
- and medical centre cleaning State and
- federal government sites Motor
- dealerships
- Shopping malls and centres Retirement
- communities; and Sporting organisations
- and facilities



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Quality  
— ASSURANCE

We care about our  
certifications.



City Property Services is one of Australia's most accredited commercial cleaning companies and one of the few with triple certifications across quality management, environmental responsibility and workplace health and safety excellence.

Our unwavering commitment to customer satisfaction, continuous improvement and excellence of service is at the heart of everything we do. In turn, we invest in technology, processes and training to ensure we continuously meet numerous accreditation requirements.

- Environmental Management Systems ISO 14001
- Occupational Health & Safety Management Systems ISO 45001
- Quality Management Systems ISO 9001
- CM3 Certification
- EcoClean Level 3 Certification

City Property Services are proud members of the Building Services Contractors Association of Australia (BSCAA).

About Us

Founded in Brisbane in 1992, City Property Services delivers the best of a highly skilled, large-scale operation with the benefits of a family owned business. From humble beginnings, the business has grown into a quality assured, nation-wide operation.

City Property Services is a market-leading, family owned commercial cleaning company. With over 200 accredited, professional cleaners across Australia, CPS can tailor our services to match all kinds of cleaning contracts regardless of size or industry.

City Property Services owes much of its ongoing success to our long-serving staff who share our commitment to providing efficient, innovative and environmentally friendly commercial cleaning solutions. Consistently, positive word-of-mouth referrals over the last 25 years, along with our customer-first approach, have seen City Property Services maintain an impressive client retention rate rarely seen in the commercial cleaning industry.

Our Approach

We deliver the best of a highly skilled, large-scale, nationwide operation with the benefits of a dedicated, family owned business. City Property Services has numerous accreditations making us one of the few quality assured, environmentally sustainable and triple certified cleaning companies in Australia. An unwavering commitment to our clients, our staff and our standard of excellence is crucial to maintaining our impeccable reputation.





## How We Work

### PROJECT TYPES

#### Commercial Cleaning

Our aim at City Property Services is to exceed our clients' expectations with reliable, quality assured cleaning services that also represent exceptional value for money. We focus on attention to detail and consistently delivering a high level of cleanliness. City Property Services will tailor an individual service agreement to ensure your requirements are met in a way which minimises risk and disruption to your business. From professional carpet cleaning to commercial kitchen cleaning, we will maintain the professional appearance of your site and guarantee your work areas, storage spaces and loading docks meet the highest standards of health, safety and hygiene.



**City Property Services is accredited and experienced in a wide range of specialised commercial cleaning services. We offer three project types so we can tailor our service agreements to meet the exact needs of your business.**

#### One-off Cleaning

As one of the cleaning agencies holding certifications in Quality Management Systems ISO 9001, Environmental Management Systems ISO 14001, Occupational Health & Safety Management Systems 45001, Level 3 ecoClean Environmental Certification and CM3 Workplace Health and Safety Certification, City Property Services can offer effective and cost-efficient one-off commercial cleaning solutions. Our team of cleaning professionals can tailor a program including a range of services daily, weekly or monthly in line with your individual requirements.

#### Property Maintenance

Our dedicated team of professional cleaners can tailor a program of services specific to each property, with a range of internal and external solutions available such as carpet, window and grout cleaning, high pressure washing, watering and clearing of gardens, fixing doors, replacing light globes, plastering, painting and rubbish disposal.





## Contract CLEANING SERVICES

We offer daily, weekly & monthly contract cleaning services!



**City Property Services is your 'one stop shop' for all commercial cleaning services and supplies. We provide contract cleaning to venues and, also cover many additional services to new and existing clients.**

We have been providing day to day contract cleaning services to Australian businesses for over 25 years. Some of our clients include: office buildings, licensed pubs and hotels, government buildings, schools and colleges, hospitals and medical centres, motor dealerships, retirement facilities, shopping malls and major sporting facilities.

**For a free quotation on our daily or weekly contract cleaning services please call 1300 630 636.**

We will come to your location for an assessment of requirements and provide you with a detailed quotation at no cost. We are flexible with the days and times we clean to best suit your company.

### Our wide range of services include:

- Office Cleaning
- Commercial Kitchen Cleaning
- Window Cleaning
- External Building Wash
- Carpet Cleaning
- Tile & Grout Cleaning
- Floor Cleaning, Stripping & Sealing
- High Access Internal Light & Duct Cleaning
- Water Damage Extraction & Restoration
- Warehouse Maintenance & Car Park Cleaning
- Commercial Real Estate Cleaning
- Special Event Cleaning
- Gardening & Maintenance
- Strata Cleaning







## Commercial

### KITCHEN CLEANING

Our cleaning technicians use the 'latest & greatest' 'state of the art' high pressure cleaning equipment to remove all persistent grease and grime. We also employ a spray and extraction method proven to remove grease oil and mould build up.

We use an anti-microbial treatment and approved non-toxic food machinery chemical cleaners. These QAC based cleaners are suitable for the kitchen environment, and will remove all traces of disease-causing bacteria frequently found in kitchens, including E. Coli and S. Aureus.



**We provide excellent office cleaning services and ensure all your cleaning specifications are met.**

## Office Cleaning

How's your office looking at the moment? Have a look around your office and ask yourself, 'Do I need to hire someone to take care of my office cleaning?' If the answer to that question is 'Yes!', then City Property Services can provide a cost effective solution for all your office cleaning needs.

There is nothing worse than potential customers coming into a dirty office with rubbish strewn across the floor, bins overflowing and dirty desk surfaces. It doesn't make for a particularly good working environment and unhappy workers often mean less work!



## Retail

### CLEANING

At City Property Services, we pride ourselves on delivering the highest level of professional cleaning services. Our team of professional cleaners consistently provide quality assured, efficient and cost-effective services that can be tailored to match a variety of retail spaces including professional window cleaning, carpet stain removal and rubbish disposal. We'll make an individual assessment to determine the specific scope of work, including ancillary services as required, and guarantee the professional appearance of your business.

City Property Services can attend to your premises after hours to minimise disruption to customers and employees with services scheduled daily, weekly, fortnightly or as otherwise appropriate.





**We have trained technicians specialising in all facets of window cleaning for offices and commercial buildings.**

## Window CLEANING

The process used by our specially trained staff will not only provide an excellent window clean, but repel dirt and wind rubbish for as long as possible. These results will not only prove to be of the highest quality, but also provide a competitive price for any window cleaning job.

**Rope access, or abseiling, is used for offices and commercial buildings higher than three stories.** It is a practical, safe and cost-effective answer to window cleaning. Rope Access is a manual system of providing access which, by virtue of diversity of equipment & specialised techniques, allows access to many difficult locations. CPS employs Industrial Rope Access utilities and techniques adapted from mountaineering, rock-climbing, caving & abseiling for use in industrial applications to gain access to difficult areas.

## Carpet CLEANING

Our specially trained carpet cleaners use the cleaning method of hot water extraction, also known as steam cleaning. This method is recommended by almost every carpet manufacturer and our trained carpet cleaners will provide the quality care your carpet requires. Cleaning solutions are injected deeply into the carpet at high pressure and stains are instantly extracted. In commercial and office environments it does not take long for dirt, odours, bacteria and unattractive stains to build up. Call us today to organize for a professional carpet clean.



## Tile & Grout CLEANING

Dirt and grime can easily become trapped within your tiled floor and can seem almost impossible to remove. Using high pressure, high heat and recapture technology we can blast your floors free of all these impurities and restore them to their original form. All impurities and water are extracted back to the vehicles waste tank leaving your floors dry and clean.

While tiles are sealed and lock out dirt, grout is a porous material that over time will absorb pollution, grease, dirt, lime scale and mould. Our commercial cleaning experts have the knowledge, experience and specialist equipment to get your tiles looking as good as new. Plus, regular cleaning can help reduce grout damage and increase the lifespan of your flooring!



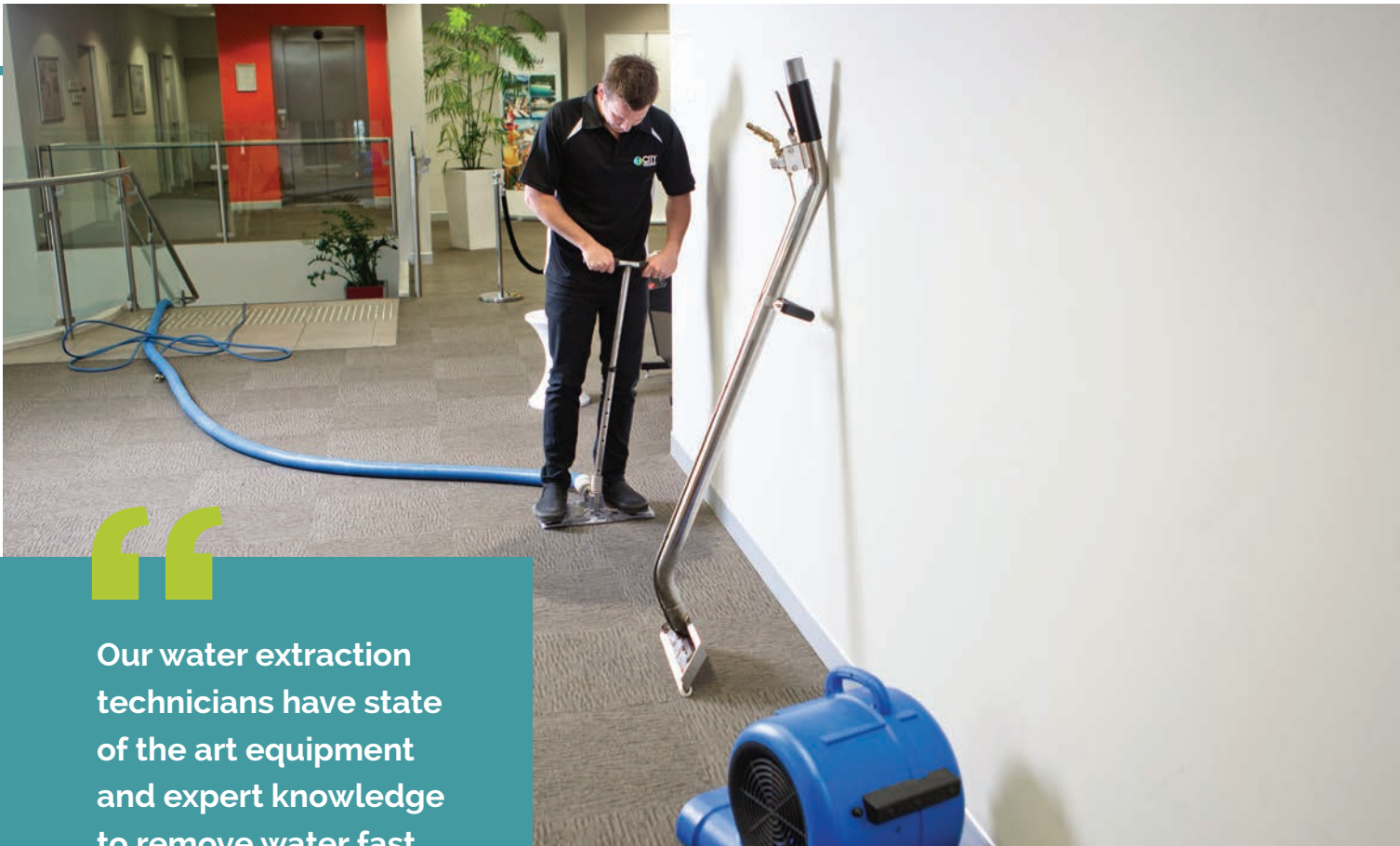
# Floor cleaning

STRIPPING & SEALING

City Property Services has perfected Hard Floor Stripping & Sealing over the last 25 years. The process consists of 3 steps:

- 1. Stripping:** The floor is stripped to remove all old sealer and build up of dirt and stains.
- 2. Neutralizing:** The floor is neutralized to remove any remaining residue and stripping chemicals.
- 3. Sealer:** Finally sealer is carefully applied to protect the floor and leave a glossy finish.

We guarantee to take care of any surface and make an old floor sparkle. Our expert staff can perform regular maintenance that will help to avoid expensive repairs or replacements. It is recommended to have your floors cleaned, stripped & sealed every 3-6 months. This helps maintain the original floors in their flawless condition with a glossy finish.



“Our water extraction technicians have state of the art equipment and expert knowledge to remove water fast.”



## Escalator & travelator

Be it deep cleaning of your escalators or travelators after hours or a dry cleaning process while the public is still on site, City Property Services has the equipment, knowledge and experience to take care of your individual needs. Renowned escalator manufacturers such as Schindler have approved our equipment and chemicals.

## Water Damage

EXTRACTION & RESTORATION

City Property Services has a wide variety of restoration equipment including specialty water extracting tools, air movers, dehumidifiers, ozone machines and foggers to have your commercial premises back in business ASAP.

In the event of a flood or water leak, we understand how important it is to get the water out as soon as possible to minimise your costs and damage as well as getting your business back in operation.

Our techniques ensure all flood water and dampness is removed to avoid issues, such as bacterial growth, from occurring which can create an unsafe working environment. With swift action we can often restore carpets and flooring from water exposure and save you the expensive costs of replacing flooring.





## Strata

### CLEANING

We have the knowledge and experience to ensure that your property is maintained at the highest quality standards possible. We will provide the following services to keep your location spotless:

- Sweep & mop all floors/tile areas
- Window & glass cleaning
- Bathroom cleaning
- Bin management
- High pressure water cleaning
- Car park cleaning
- Grounds maintenance
- Clean all stainless steel surfaces



**Both warehouse maintenance and car park cleaning are offered on a contract basis on a schedule to fit within your needs.**

## Warehouse Maintenance

### AND CAR PARK CLEANING

If you are operating a warehouse or car park, it is essential to keep your facilities in good working order and remove oil, grease and spillages that build up on concrete floor surfaces. Regular cleaning can create a safe working environment and reduce the risk of warehouse injuries and incidents. Cleaning on a regular basis can also increase the life of your flooring space. City Property Services own and operate ride-on gas-operated sweepers. Our machines are able to sweep warehouses and car parks from 500sqm to 10,000sqm, with minimal fumes. Our walk behind or ride-on scrubbing machines can wet scrub and degrease a variety of floor sizes. We are able to mechanically wet scrub and degrease most warehouse and car park floors.



## Gardening

### & MAINTENANCE

Our staff will maintain your property grounds and gardens to keep them looking well maintained and beautiful. Potential customers and guests get their first impressions of your business from the external appearance. We take care in ensuring your property looks the best it possibly can.

- Lawn maintenance
- Weed control
- Cleaning of hard surfaces
- Garden beds
- Watering and fertilizing



## Pest Control

### SERVICES

City Property Services can customise a pest control management system specific to each premises. From ants to termites, rodents and spiders, our qualified team provide swift and effective pest control services, which are both safe and accredited.

All internal services are guaranteed for up to 12 months and as part of our pest management service we'll customise external treatments to best suit the weather and safeguard the ongoing effectiveness of the treatments from the elements.

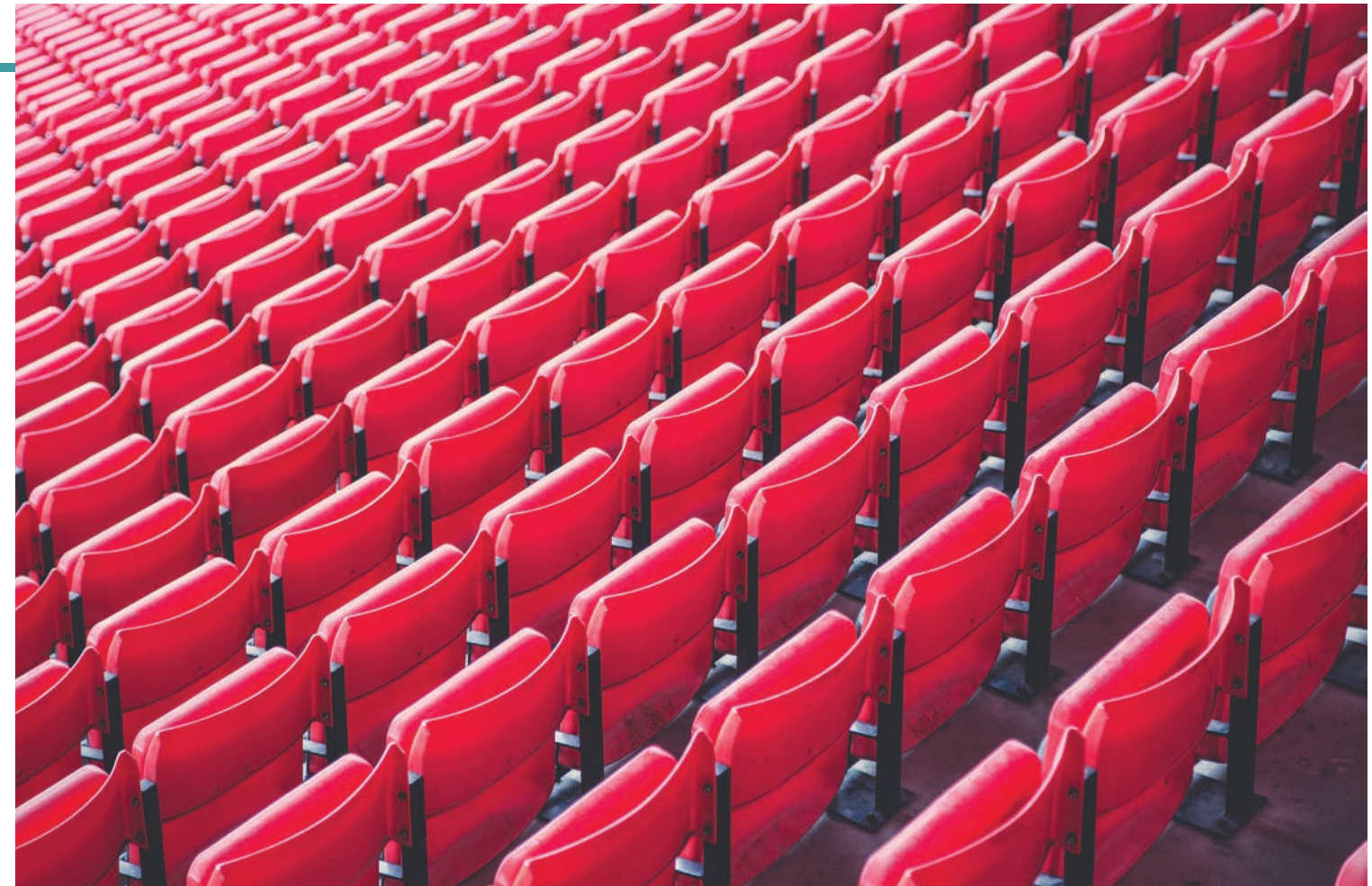


## External

### BUILDING WASH

All size buildings and offices can be cleaned by our specially trained staff. Each job will be given an individual quote at no charge. External building washing is a vital tool in attracting customers and is sometimes over looked in cleaning contracts. The appearance of the outside of your building is extremely important as it will impact on a customers' first impression of your business. This service can:

- Remove grime and pollution from building exteriors.
- Remove lime-scale and other water related stains.
- Bring building surfaces including brick, rendering, timber and steel back to their original condition.



## Stadium Cleaning

As one of Australia's most certified cleaning companies, City Property Services has the scale and experience to professionally clean large-scale event venues nationwide with expert efficiency. City Property Services offers a range of internal and external cleaning services including, but not limited to, hard floor cleaning, steam carpet cleaning, high pressure washing, seat stain removal, commercial kitchen cleaning, washroom solutions, machine-operated sweeping and rubbish disposal.

**We've got loads of experience in the stadium cleaning arena!**



## Healthcare Facilities

City Property Services will never compromise our standards where health and hygiene are concerned. We are committed to the ongoing development of staff in order to deliver the highest level of attention to detail and precision. We'll make an individual assessment to determine the specific scope of work and guarantee to maintain a consistent level of service in line with current healthcare standards. Our professional cleaners use the latest in environmentally friendly cleaning technologies appropriate for medical environments, ensuring sterile work spaces and patient facilities and no toxic residue.



**Have peace of mind knowing that all staff employed by City Property Services have passed background checks and have entered into a legal agreement to comply with and embody the certifications we uphold to.**

## Government Sector

With over 30 years of professional cleaning experience, City Property Services is the smart choice for all facets of commercial cleaning requirements within the government sector. Our team of commercial cleaning professionals are Quality Assured, CM3 Workplace Health and Safety Certified and use the latest in environmentally friendly cleaning technologies.

City Property Services is committed to the ongoing development of staff to ensure service delivery standard in line with local, state and federal government policies and guidelines. We'll make an individual assessment to determine the specific scope of work and guarantee to maintain a consistent level of service in line with one-off agreements or tender requirements.



## Hospitality

VENUES

City Property Services is a member of BSCAA and holds a Level 3 ecoClean Environmental Certification. Additionally, as a quality assured cleaning company, we are committed to the ongoing development of staff in order to delivery expert levels of services in line current operational standards for hygiene and safety within the catering and entertainment industries. We offer comprehensive cleaning services in a safe and timely manner, inclusive of professional carpet cleaning, external wall and window cleaning, and attention to air conditioning ducts.

Behind the scenes, we'll tend to your delivery docks, kitchens, amenities areas and refrigeration services with equal precision. City Property Services can attend your premises after hours and leave you fully prepared for the next day's trading.



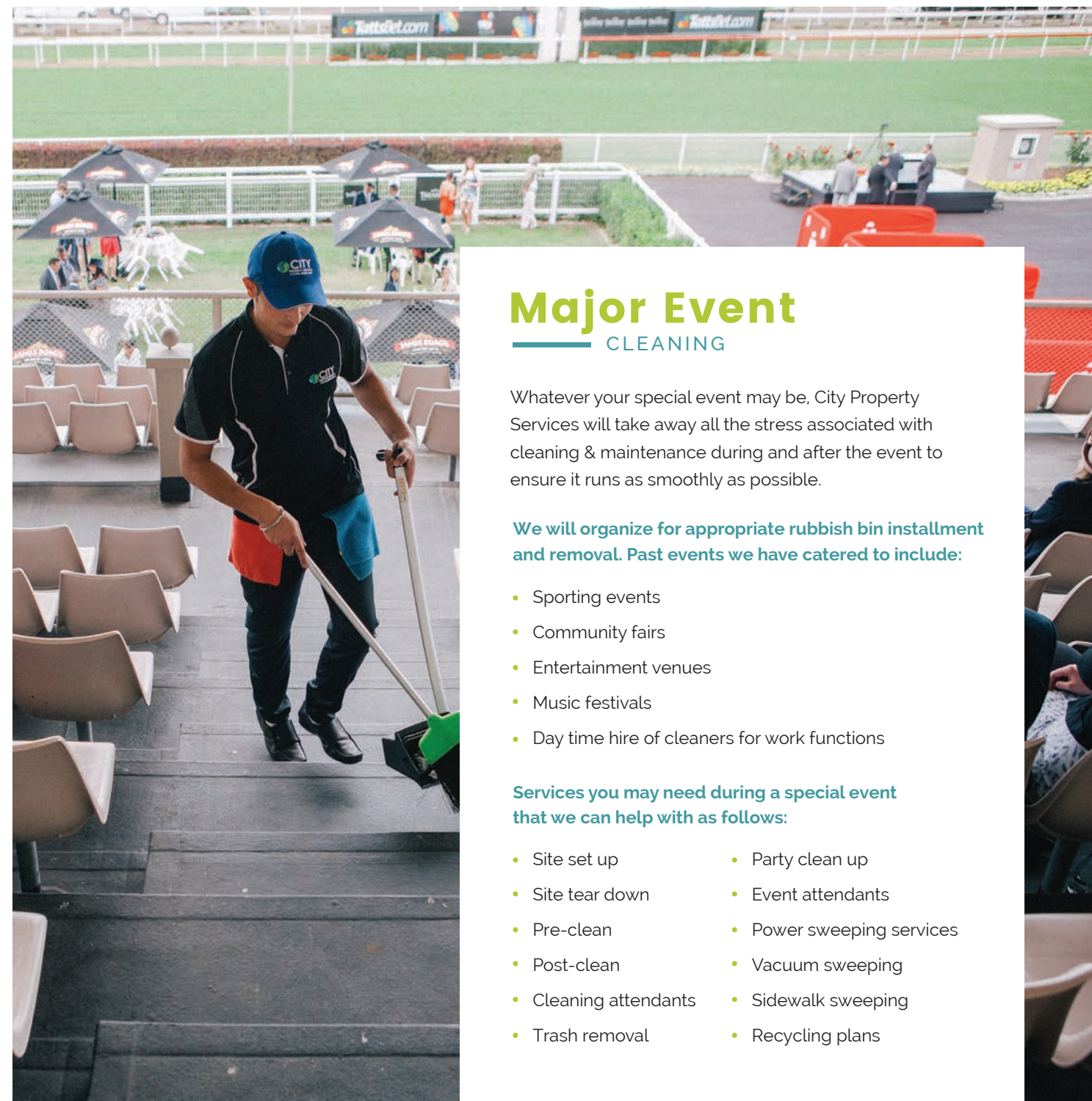


**In a commercial real estate environment, it is essential to keep building services such as lighting and sanitation to an excellent standard.**

## Commercial Real Estate CLEANING

**Our range of services for your commercial real estate cleaning needs include:**

- Cleaning commercial properties at the end of a lease period to retain a bond
- Cleaning fire stairs, car parks and windows
- Taking out and bringing in bins for council or private removal
- Cleaning and sanitising bins
- Watering and clearing gardens of rubbish
- Replacing light globes
- Reporting faults



## Major Event CLEANING

Whatever your special event may be, City Property Services will take away all the stress associated with cleaning & maintenance during and after the event to ensure it runs as smoothly as possible.

**We will organize for appropriate rubbish bin installment and removal. Past events we have catered to include:**

- Sporting events
- Community fairs
- Entertainment venues
- Music festivals
- Day time hire of cleaners for work functions

**Services you may need during a special event that we can help with as follows:**

- |                       |                           |
|-----------------------|---------------------------|
| • Site set up         | • Party clean up          |
| • Site tear down      | • Event attendants        |
| • Pre-clean           | • Power sweeping services |
| • Post-clean          | • Vacuum sweeping         |
| • Cleaning attendants | • Sidewalk sweeping       |
| • Trash removal       | • Recycling plans         |



## School CLEANING

City Property Services trusts in providing a clean, healthy, and safe environment to all the students.

Accommodating a large number of students for set periods of time, educational facilities can become breeding grounds for fast-moving diseases if buildings are not managed properly.

We have a extremely reliable, trustworthy, licensed and insured team of commercial cleaners who will provide very high cleaning and disinfection standards with advanced technology, equipment, and eco-friendly chemicals.



## Childcare Centres CLEANING

We believe it's important to look after people, especially our future generations.

City Property Services has specific cleaning systems designed to offer comprehensive cleaning services to education provider, who all require the highest standards of hygiene to protect both staff and children.

Additionally, City Property Services takes into account:

- Use of natural and effective non-toxic cleaning products
- A range of specialist cleaning services suited for childcare compliance
- All cleaners have working with children clearance

## Private Education Centres & Universities CLEANING

Our university and college cleaning services provide a healthy and safe environment that is conducive to teaching and learning. When students arrive at the campus, they will see nothing but the opportunity to excel at a pristine facility. City Property Services attempts to consistently exceed your expectations with our university cleaning services.

To prepare for their future, the students require a clean and safe environment free from distractions. With City Property Services, the students will be able to focus on the task or assignment at hand. The City Property Services educational program provides highly-trained staff to service your facility so the students can prepare for life ahead.



We believe that a clean  
school environment is  
vital to the well-being of  
students, teachers and  
all workers.



# Bathroom/Hygiene

## PRODUCTS



### Automatic air freshener dispenser

- Real time programmability with 24 hour clock
- Easy programmability with 30, 45 or 60 day settings
- Count down timer for each spray, confirms operation
- Effective in room sizes up to 6000ft.



### Femcare sanitary disposal system

The one-piece slimline design and curved front of the sanitary disposal system ensures installation is possible even in the smallest cubicles. The one piece construction of the main portion of the unit enhances both style and function creating a unit that is elegant, highly functional and resistant to build up of dirt so it's easy to clean.

- Wall mounting option
- Easy clean ABS plastic construction
- Femcare treatment products are biodegradable
- No-touch sensor activated option - battery operated
- Specially formulated Biosan beads to reduce odour with a controlled release of sanitising vapours throughout the unit for up to 8 weeks; fast kill of all tested pathogens and viruses including Hep. B and HIV; powerful odour control; natural insect repellent.



### Hand soap dispenser

- Push to dispense soap & prevent the transfer of bacteria & disease
- Durable ABS plastic construction
- pH balanced and pleasantly fragranced soap options
- Liquid or foam soap refills available with 800 & 1333 shots per refill respectively.



### Paper towel dispenser (manual/auto)

- Functionality & elegance in the contemporary washroom
- Automated touchless dispensing
- Adjustable dispenser settings (adjust sheet length, time delay & sensor range)
- High capacity design with automatic stub roll transfer
- Soft absorbent high capacity towel options
- Paper options - blue coloured industry paper; multipurpose 2 ply embossed; multipurpose single ply.



### Toilet seat sanitising spray

- Sanitise toilet seat before use with mildly perfumed sanitiser
- Effective against all harmful bacteria commonly found on & around toilet seat fixtures & surfaces
- Ultra quick drying and kills 99.9% of common germs
- Each refill has 3000 spray capacity for typically 1000 cleaning operations.



### Urinal cleaner & sanitiser

- Automatic sanitiser system provides continuous programmable maintenance to ensure W.C. & urinal fixtures remain clean, sanitised and odour free
- Real time programmability
- Refills/ year: 8, 12, 16, 24 hour operation; start time; & days of operation (5,6 or 7)
- Countdown clock for each dose
- Both chemical format (Quadrasan 300) or biological format (Biosolve 300) refills available.



### Needle sharps disposable bin

This fundamental needle disposal bin is suitable for syringe and needle disposal. It complies with all local and federal legislation requirements. It is a lockable, stainless steel, wall mounted sharps box. We will install and regularly service the unit as discussed with customer.



# Online Shop

Visit our online shop and find all the solutions you need.

We have just launched our new Online Shop that aims to create an user-friendly and quickly purchasing experience for our visitors.

Take a look around the online store and find a large variety of cleaning products for a competitive price.

Our wide range of items include:

- Consumables
- Chemicals
- Dishwashing Detergents
- Cleaning Accessories
- Sanitisers
- Hospitality & Catering
- Gloves
- Garbage Bags

Create an account to take advantage of new promotions!

[shop.citypropertyservices.com.au](http://shop.citypropertyservices.com.au)



## PRODUCTS



CONSUMABLES



CHEMICALS



DISHWASHING  
DETERGENTS



SPRAY BOTTLES



SANITISERS





## Head Office

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**Certified  
cleaners you  
can trust.**